

Thank you for selecting the Otolologic Center, Inc. for your ear care needs. At the conclusion of today's visit, we ask that you take a few moments and answer the following questions.

My Provider: Bradley Thedinger, MD____ Robert Cullen, MD____ Joseph Ursick, MD____

Scott Carter, Audiologist____ Sandy Brown, Audiologist____ Christy Maddux, Audiologist____

Please rank the following, from 1 to 5, with 5 being the highest. Mark "NA" as needed.

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|---|---|---|---|---|---|----|
| 1. Ease of Scheduling/Appointment Availability | 1 | 2 | 3 | 4 | 5 | NA |
| 2. Courtesy/Professionalism of staff on the phone | 1 | 2 | 3 | 4 | 5 | NA |
| 3. Courtesy/Professionalism of Front Office staff | 1 | 2 | 3 | 4 | 5 | NA |
| 4. Courtesy/Professionalism of Nursing staff | 1 | 2 | 3 | 4 | 5 | NA |
| 5. Courtesy/Professionalism of Audiology performing the hearing tests | 1 | 2 | 3 | 4 | 5 | NA |
| 6. Courtesy/Professionalism of Audiology demonstrating/repairing hearing aids | 1 | 2 | 3 | 4 | 5 | NA |
| 7. Please rate your Physician/Provider interaction | 1 | 2 | 3 | 4 | 5 | NA |
| 8. Please rate your interaction with Billing staff | 1 | 2 | 3 | 4 | 5 | NA |
| 9. Your overall rating of today's visit | 1 | 2 | 3 | 4 | 5 | NA |
| 10. How likely are you to recommend the Otolologic Center, Inc. | 1 | 2 | 3 | 4 | 5 | NA |

ADDITIONAL COMMENTS:

If you would like to contact us about your visit, please contact Teresa Calais, Practice Administrator, at (816) 531-7373.